

# FAQs

## WHERE IS THE ONLINE DUAL-CREDIT APPLICATION?

Visit [www.southeast.edu/applynow](http://www.southeast.edu/applynow) and select “Dual Credit/SENCAP Application”

Complete the [Paper Application](#) for students without a SSN

## MY STUDENT APPLIED BUT NEVER RECEIVED THEIR SCC ID#:

Visit [resetpw.southeast.edu/?ref=getidnumber](http://resetpw.southeast.edu/?ref=getidnumber) to retrieve their SCC ID#

## MY STUDENT SUPPLIED SCC WITH THE INCORRECT SSN:

Upload a copy of their signed SS card via the secure upload at: [uploads.southeast.edu/registration](http://uploads.southeast.edu/registration)

## MY STUDENT FORGOT THEIR SCC PASSWORD:

Visit [resetpw.southeast.edu](http://resetpw.southeast.edu)

## MY STUDENT IS HAVING TROUBLE LOGGING INTO “THE HUB”

Chat with tech support: [helpdesk.southeast.edu](http://helpdesk.southeast.edu)  
E-Mail tech support: [helpdesk@southeast.edu](mailto:helpdesk@southeast.edu)  
Call tech support: 402-437-2447

## WHERE CAN I ACCESS THE CLASS SCHEDULE?

Find the term schedule at: [www.southeast.edu/classsschedules](http://www.southeast.edu/classsschedules)

## WHERE CAN I ACCESS THE SENCAP GUIDEBOOK?

Click to find the -- [GUIDEBOOK](#)

## MY STUDENT IS READY TO ENROLL:

[Directions to enroll online](#)  
[Drop/Add Form](#)

## MY STUDENT WANTS TO VIEW THEIR CLASS SCHEDULE:

Login into [thehub.southeast.edu](http://thehub.southeast.edu)  
Select Web Advisor for Students  
Select Academic Profile > My Class Schedule

## MY STUDENT NEEDS TO DROP A COURSE:

Submit a [Drop/Add Form](#)

## MY STUDENT NEEDS TO PURCHASE THEIR TEXTBOOK:

Visit the [SCC Campus Store](#)  
Campus “High School/Dual Credit”

## Where can I access the 2021-2022 Calendar?

Find important refund and withdrawal dates by viewing the [2021-2022 Calendar](#)

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## MY STUDENT NEEDS TO PAY THEIR BILL:

- Login into [thehub.southeast.edu](http://thehub.southeast.edu)
- Select WebAdvisor for Students
- Select Student Financial Info > View Account and Make Payments
- Or call Student Accounts: 402-437-2669

## MY STUDENT APPLIED FOR ACE BUT THEIR APPLICATION WAS REJECTED:

All ACE questions can be directed to Susan Rocker at [srocker@southeast.edu](mailto:srocker@southeast.edu)

## MY STUDENT NEEDS TO SEND AN OFFICIAL TRANSCRIPT:

- Login into [thehub.southeast.edu](http://thehub.southeast.edu)
- Select WebAdvisor for Students
- Select Transcript Request > Transcript Type "Credit Trans- Mailed from Lincoln"
- Or complete the [Transcript Request Form](#)

## MY STUDENT IS INTERESTED IN APPLYING FOR LTD:

Information about the Learn to Dream Scholarship can be found here: [www.southeast.edu/learntodreamscholars](http://www.southeast.edu/learntodreamscholars)

Or contact Makenzie Hughes at [mhughes@southeast.edu](mailto:mhughes@southeast.edu)

## WHERE CAN I FIND TRANSFER INFORMATION?

Find out how your classes will transfer using these resources

- [Transferology.com](http://Transferology.com)
- [Southeast Community College Transfer Information](#)

## WHERE CAN I VIEW PLACEMENT SCORES:

Find alternate scores here:

- [Accuplacer & ACT Placement Scores](#)
- [Alternate Math Scores](#)

## OUR SCHOOL TUITION BILL IS INCORRECT, WHO SHOULD I CONTACT?

All school billing related questions can be directed to Marcie DeLong at [mdelong@southeast.edu](mailto:mdelong@southeast.edu)

## WHERE CAN I ACCESS THE INSTRUCTOR NDE ID NUMBER?

Contact Caleb Berg at [cberg@southeast.edu](mailto:cberg@southeast.edu)

## WHERE CAN I ACCESS SUGGESTED NDE COURSE CODES?

Page 26 of the [SENCAP Guidebook](#)

## HOW CAN I SCHEDULE MY STUDENT A CAMPUS VISIT?

Contact Admissions: [admissions@southeast.edu](mailto:admissions@southeast.edu)

## WHERE CAN I ACCESS THE DUAL-CREDIT STAFF DIRECTORY?

DC Advantage/SENCAP Staff Directory

## Where can I learn more about Southeast Community College's Dual-Credit Programs?

Visit our website at [www.southeast.edu/highschoolstudentprograms](http://www.southeast.edu/highschoolstudentprograms)